



Annual Report 2019

Helping, healing, homing since 1887

www.bristolarc.org.uk

RCN: 205858



Registered with
FUNDRAISING
REGULATOR



BRISTOL & DISTRICT



Helping, healing,
homing since 1887



Our Mission

To provide the best possible care for Bristol's animals in need, treating them with the compassion and respect they deserve.

Contact us

E: Fundraising@bristolarc.org.uk

T: 01179 803 906

Bristol Animal Rescue Centre,
48 - 50 Albert Road, St Philips, Bristol,
BS2 0XA
www.bristolarc.org.uk

 @bristol_arc

 @Bristol_ARC

 @bristolanimalrescuecentre

 bristol-animal-rescue-centre

Registered Charity Number: 205858

Contents

3. Our year in rescue

4. The area we look after

5. We are Bristol Animal
Rescue Centre

6. A note from our Trustees

7. Mary's story

8-11. Helping, healing, homing

12-13. Financial year at a glance

14-15. Audited accounts

16. Support us

Our year in rescue, 2019 at a glance

We are committed to **helping, healing and homing** animals in need.

Animals taken in: **1241**

Animals rehomed: **523**

Reunited: **277**

Welfare neglect cases in: **45**

Strays in: **692**

Wildlife treated: **1188**



Strays treated in
our clinic: **637**

Animals neutered: **586**

Microchipped: **321**

Clinic welfare assistance
of owned animals: **6278**

We are super proud to be one of the few rescue centres in our area to have a dedicated behaviour team working with the animals that come into our care.

Having a team who are dedicated to ensuring the best animal welfare at our rescue means that we have happy animals, happy staff and better adoption success.

"Animals that come into rescue centres can often have a difficult time adjusting to such a strange new environment and may need a great deal of extra support and training before they are ready to be rehomed. This is especially true for those animals that may have had a difficult start to their lives prior to entering the shelter, for example due to abuse or

neglect, or for those animals that may have undiagnosed pain.

Having a Certified Shelter Behaviourist work with the animals, their carers, and the veterinary team is vital to promoting good welfare and appropriate training and management." - Zita Polgar, Senior Behaviourist.

This vital work wouldn't be possible without the kindness and generosity of our amazing supporters, and thanks to them, we can continue to be here for animals in need every day.



The area we look after

The area highlighted in pink is our official Branch area, where we raise awareness and funds, although we often take in animals from further afield and work closely with RSPCA Branches (especially in the South West) to help find the best homes possible for the animals in our care.



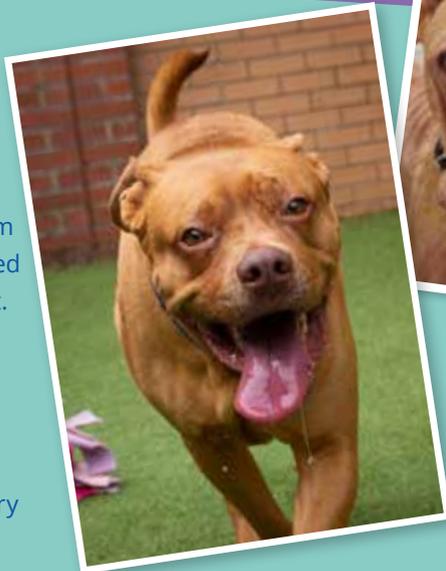
We are here!

Bristol Animal Rescue Centre,
48 - 50 Albert Road,
St Philips,
Bristol,
BS2 0XA

Scrum's story

Scrum came to us from the RSPCA back in June 2018 in a very bad way. He was underweight and suffering from a bad skin condition that needed extensive veterinary treatment.

Our team quickly got to work ensuring Scrum received all the love and care he so badly needed and deserved. He has since made an amazing recovery and is back to full health.



When Scrum arrived

After care

We are Bristol Animal Rescue Centre

Since opening our doors in 1887, we have cared for hundreds of thousands of injured, stray, abandoned and neglected animals.

It is our mission to protect and improve the lives of Bristol's most vulnerable animals – from corn snakes to St Bernard's – we are here for them all.

We are so proud to hold such a long heritage in Bristol – we are the oldest and largest animal charity in the city and even though our appearance may have changed over the years, we still continue the same lifesaving work behind our doors here at Albert Road.



We are the main rescue centre taking in stray animals in Bristol.

In 2019, we took in a total of **1241** animals.

We do everything we can to reunite lost pets with their families. In 2019 we reunited **40%** of lost pets with their thankful owners! Those who are sadly not claimed are welcomed into our care, and we work tirelessly to find the perfect new loving family for them.

A note from our Trustees



"We are so proud to be part of a charity that has done so much for more than 130 years to care for Bristol's animals in greatest need, and it is this legacy that we seek to build on."



As we reviewed the outcomes for 2019 together this Spring, we could not have imagined the changes that have taken place since then.

Not one of us has been unaffected by Coronavirus and its impact on our families, pets and friends. We are therefore very grateful to have this chance to reflect with you on 2019, and what a great year it was for Bristol A.R.C. caring for animals in need.

2019 showed the special difference we can make in the lives of so many animals, whether releasing foxes from old tyres, rescuing families of guinea pigs from overcrowded conditions or

treating animals at our Outreach Clinics in the Bristol community. We are so proud to be part of a charity that has done so much for more than 130 years to care for Bristol's animals in greatest need, and it is this legacy that we seek to build on.

We would also like to take this opportunity to thank our amazing staff team, our Volunteers and supporters for all their incredible hard work, generosity and help that has enabled Bristol A.R.C. to keep going at this time. It is thanks to their efforts, and to your support, that we are still here for the animals today, tomorrow and for all the days to come.

Mary's Story



Just a few days before Christmas, Mary was found giving birth alone in the street. She had been abandoned to give birth on her own. One of her puppies had become stuck, endangering Mary's life. She was fortunately discovered, and rushed to our Clinic, where our Vet team were able to perform an emergency caesarean that thankfully saved her life. However, very sadly, all of Mary's puppies were still born. Mary was in a critical condition when she arrived, and she needed round-the-clock care from our skilled veterinary surgeons and nurses.

We reached out to our supporters, who kindly helped us raise over £1,000 to go towards Mary's veterinary costs.

Thankfully Mary made a full recovery and went on to be adopted by an RSPCA Officer, she's now living life to the fullest despite her tragic past.

Without Bristol A.R.C.'s dedicated team, and the support of the Bristol community, dogs like Mary would have nowhere else to go for lifesaving help when they need it most.

Happily rehomed!



Helping, healing, homing

We are one of the largest and busiest rescue centres in the South West. We are here for every animal that walks, hops or slithers through our doors.

Since 1887 we have been here to provide a safe place for lost, abandoned and stray dogs, and we are honoured to continue this legacy through holding the stray dog contract for Bristol City Council.

But we are not just here for dogs! We are here 24/7 for all stray animals who are

in need, injured or ill. Stray animals are brought to us by kind members of the public, Dog Wardens, RSPCA Inspectors or Animal Collection Officers, and from the Police.

In 2019 we took in **692** stray animals, reuniting **277** with their relieved owners. We continued to look after and rehabilitate **415** stray animals whose owners didn't come forward to claim them, and set about finding them a loving new forever home.

We treated and cared for 1188 wild animals in our clinic, including:



We reached

363 children and young people

through talks and school visits, helping them to understand the important issues around animal welfare and all about being responsible animal owners.

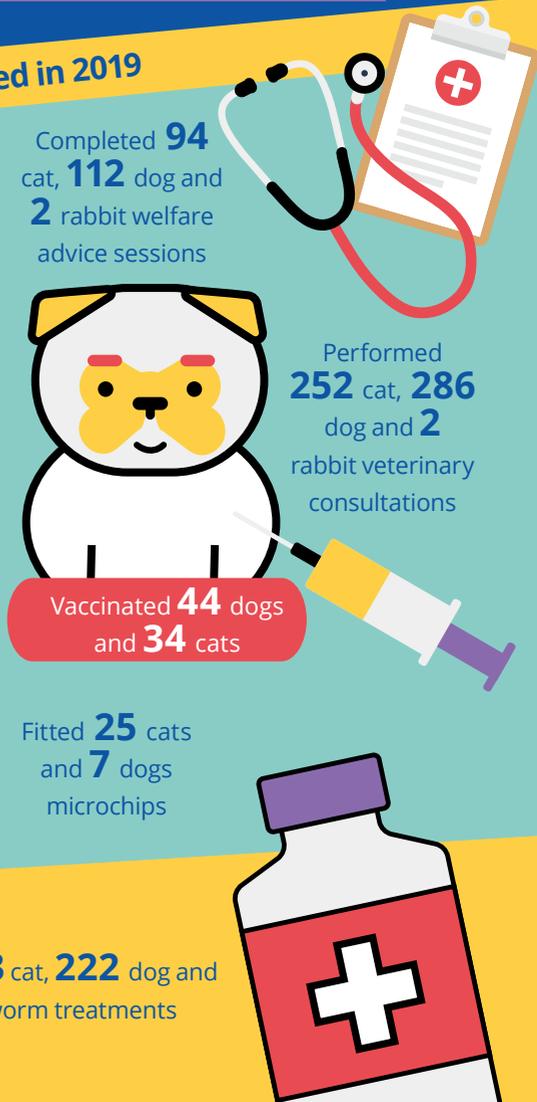
What our Outreach clinic achieved in 2019

For people, for pets, for Bristol

We know how much people's pets mean to them, which is why we want to do everything we can to help people care for their own pets.

Our Outreach clinics in Bristol offer eligible pet owner's access to professional veterinary care - right on their doorstep and completely free of charge.

Our weekly sessions offer free consultations with our Vet team, from microchipping to flea treatment and worming - we have got it covered. We also offer eligible owners low- cost neutering and free pet welfare advice sessions, covering topics from diet and behavioural needs to companionship with helping people to keep their pets happy and healthy.



Tilly's Story

Tilly is a lovely four-year-old terrier who came into our care just before Christmas this past year. Sadly, Tilly's owner had passed away and she was left in the care of her owner's grandson. Although he was very fond of Tilly and heartbroken to let her go, he recognized that he could not provide the care that she needed and signed her over to us.

When Tilly arrived, she was struggling with severe skin disease that had not responded to the treatments provided by her previous home. Her neck, belly, and armpits were completely bald, with red, hardened skin. The rest of her skin was flaky and she had a greasy coat that left white residue all over your hands when you touched her. Some parts of her skin would start bleeding if you scratched her or if she rubbed against something accidentally.



Despite all of this discomfort however, Tilly was affectionate and keen to play with and cuddle all the carers looking after her. She was so tolerant of all her veterinary checks and seemed to understand and show gratitude for the care we were showing her.

Our on-site veterinary team was extremely thorough with trying to figure out what was causing Tilly's skin problems and how best to treat it. Samples were sent off to be analysed and various medications were tried to see how her skin responds. Even her food was changed to rule out any allergies. Three times per week, Tilly's carers took her to our grooming room to give her a full medicated bath to soothe

her skin. On cold days, they made sure she had a cosy jumper and a heating pad afterwards, so she would not get cold while she was drying. Some days she even got to spend the afternoon in our reception, drying off in the warmth of our reception team's laps. We also gave her a much more comfortable fleece collar, so her neck would not be as irritated by the fabric.

Week by week we could see Tilly's skin improving. The red turned to pink and then back to normal. Hair started growing back on her bald areas. The flakiness and grease on her coat resolved completely, and she was soon silky, soft, and shiny. We were able to start weaning her off most of the steroids and other medications she was on as well. While she was always a happy dog, we could see in her demeanour that now she was even more comfortable and content. She was now able to wear a harness and go on walks and even make friends with other dogs.

While her improvement has been significant, Tilly still needs treatment from our team. Although we don't need to bathe her completely anymore, she

still needs twice weekly medicated baths for her feet. Tilly doesn't really enjoy having her feet touched, so her carers are also working closely with her to make it a more enjoyable experience (by using peanut butter – her favourite!) and following a desensitization and counter-conditioning program, so her new home will be able to continue this as well. They are working with her to teach her cooperative care techniques, so she always chooses to take part in her treatment rather than having to be restrained for it. We are hoping that with all this ongoing support, soon Tilly will be cleared medically to go up for adoption.



The financial year at a glance

Total income: **£1,805,149**



Listing of legacies received in 2019

P Baker	A Forman	M Lush	P Parsons
I Conner	N Golding	M Macallister	A Rapps
W Dance	D Green	M Manning	P Richards
J Davidson	M Griffiths	R Mathew	B Runnalls
L Ellis	M Havercroft	G Moxham	B Smith
K England	B Healey	H Mundy	A Sterry
V Fahy	F Johns	J Newman	J Telfer
H Farnfield	M Jones	B Notton	M Walling
M Farthing	J Lingard	I Parker	J Woolstencroft

Corporate supporters

We are fortunate to have friends throughout the Bristol business community, we wish we had space here to list everyone, however we'd like to say a few special thank you's to:

E.L.M Legal Services for continuing to support us, and for providing a free Will writing service to Bristol A.R.C. supporters, and to our friends over at The Letting Game for joining forces with us to open up more rental properties to renters with pets! The Letting Game team also raised a brilliant £1649.03 for us in 2019. A huge thanks, as always to Pets at Home for their brilliant and ongoing support in all things animal rescue.

Our thanks also goes out to:

- | | | |
|---|-----------------------------------|------------------------------|
| Paul Roberts Hi-Fi | Doubletree by Hilton Hotel | Magic Scissors |
| Dockside Studios | ShareGift | Abacus Bristol |
| Coutts & Co | ELM Legal Services | Ernst & Young LLP |
| MIT Ware Limited | Proper Job | Gibe Digital |
| Matthew Clark | For The Pets | Teleperformance |
| DAS Group UK | The Letting Game | Santander Kingswood |
| Department for Work and Pensions | Field of Paws | Prince Street Social |
| | | Gallagher |



Thank you! Thanks to the kind donation from Animal Friends, and to the generosity of our supporters, we were able to completely replace the isolation cat accommodation in our Clinic, where we care for our most poorly cats. We now have much larger, brighter and quieter spaces for cats to recover in.

Statement of Financial Activities

For the year ended 31 December 2019

	Restricted £	Unrestricted £	2019 Total £	Restated 2018 Total £
Income from:				
Donations and legacies	5,875	1,311,215	1,317,090	862,966
Charitable activities	5,000	284,401	289,401	279,403
Other trading activities	-	136,102	136,102	101,945
Investments	-	62,556	62,556	89,890
Total Income	10,875	1,794,274	1,805,149	1,334,204
Expenditure on:				
Raising funds	506	436,171	436,677	287,019
Charitable activities	728	2,026,572	2,027,300	2,143,049
Total expenditure	1,234	2,462,743	2,463,977	2,430,068
Net gains / (losses) on investments	-	255,391	255,391	204,793
Net income / (expenditure) and net movement in funds	9,641	(413,078)	(403,437)	(1,300,657)
Reconciliation of funds:				
Total funds brought forward	-	5,150,350	5,150,350	6,451,007
Total funds carried forward	9,641	4,737,272	4,746,913	5,150,350

All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. Movements in funds are disclosed in note 16 to the accounts.

2018 expenditure has been reclassified. There is no impact on net movement in funds.

All income and expenditure in the prior year was fully unrestricted.

Balance Sheet as at 31 December 2019

	£	2019 Restated 2018 £ £
Fixed assets:		
Tangible assets		2,543,142
Investments	2,432,855	2,431,035
Current assets:		
Stock	59,751	72,161
Debtors	496,164	147,280
Cash at bank and in hand	199,999	129,423
Liabilities:		
Creditors: amounts falling due within 1 year	(112,910)	(172,691)
Net current assets	643,004	176,173
Net Assets	4,746,913	5,150,350
Funds:		
Restricted funds	9,641	-
Unrestricted funds		
Designated funds	4,103,909	2,431,035
General funds	633,363	2,719,315
Total charity funds	4,746,913	5,150,350

The restatement of investments is a reclassification between fixed and current assets and does not affect total net assets.

Funds have been restated at 31 December 2018 so that the fixed asset investments designated fund represents the total value of fixed asset investments.

Approved by the trustees on 4 May 2020 and signed on their behalf by Philippa Carey - Chairman



Your help means the world.

It's only with the ongoing support of people like you that we're able to be here for animals when they need us most.

From just **20p a day**, you can help us provide full tummies and warm, clean beds to the abandoned, unwanted or stray animals in our care. Sponsor one of our dog kennels, cat cabins or small animal pods and help give these animals a fresh start.

Head to our website today to set up a monthly donation, or get in touch if you'd like more information, we'd love to hear from you! Thank you for helping us to keep tails wagging.

fundraising@bristolarc.org.uk

01179 803 906

www.bristolarc.org.uk

 @Bristol_ARC  @Bristol_ARC  @bristolanimalrescuecentre

RCN: 205858

 Registered with
FUNDRAISING
REGULATOR


BRISTOL & DISTRICT